

Fond du Lac School District Employer Sponsored Clinic
Located at the Aurora Health Center Fond du Lac
210 Wisconsin American Drive
Fond du Lac, WI 54937
920-907-7025

In partnership with WCA Group Health Trust and Aurora Health Care, the Fond du Lac School District is opening an employer-sponsored clinic for the employees, spouses and dependents of School District employees and for retirees under age 65 who have health insurance through WCA/GHT.

What is an employer-sponsored clinic? An employer-sponsored clinic means that employees of the FDL School District can choose to visit a specifically designated clinic for their primary and preventative health care needs at no charge for primary care preventative and acute provider visits.

Why did the FDL School District decide to offer this clinic? The School District realizes that in order to keep health care costs down, and in order to keep our employees healthy, we need to try something different. By offering an employer-sponsored clinic, employees will have access to primary and preventative care services that are both cost effective and convenient. This will allow for employees to take better care of their health and to make good health care decisions.

Aurora Health Care has shown through publicly reported data and national recognition for cost and quality, that employer-sponsored clinics provide the continuum of health care services and offer the advantage of an integrated health system to help you live well.

What types of services are available at the clinic? Our clinic is available for all primary and preventative health care needs, such as:

- Annual physicals
- Well-child exams
- Help managing chronic conditions such as asthma and diabetes
- Sick visits such as strep throat
- Minor injuries such as sprains and strains

Our providers can also provide immunizations and lab work. The clinic's nurse practitioner will evaluate and treat based on the reason for your visit. Our clinic treats almost everything that your current primary care provider does and provides education on your injury or illness.

How do I make an appointment? Appointments can be made by calling the clinic at (920)907-7025. Our staff will do their best to offer same day access, but it is always best to call ahead.

Hours of Operation:

Monday 7:00am-1:00pm
Tuesday 10:30am-6:30pm
Wednesday 10:30am-6:30pm

Thursday 1:30pm-5:30pm
Friday 7:00am-3:00pm
Saturday 8:00am-2:00pm

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What if it's an emergency? In the event of a life-threatening emergency, please call 9-1-1 immediately. All emergencies such as a heart attack, chest or abdominal pain, broken bones, concussion, or accidents should be seen at the closest emergency room. These costs are subject to the terms of your health insurance plan.

What do I do for after hour concerns?

WCA-GHT has a 24-hour nurse line for triaging of your concern. It is available by calling 1(877) 950-5083. (Please use the pin 197 when prompted.)

What is the cost of a visit to the clinic? There is no cost to use our clinic. Any treatment given by the provider during the visit will be free of charge. This means that items such as lab work, immunizations and your office visit will be provided at no cost to you or our insurance.

All services performed outside of this employer-sponsored clinic will be subject to the terms of your health insurance plan.

How can I obtain Chiropractic services? Chiropractic services are available each week and are provided by Dr. Mark Donovan. You are allowed up to 15 visits per year (starting in January) and you will be charged a \$10 co-pay at the time of each service. Failure to bring the co-pay will result in having to re-schedule your appointment. Visits scheduled with another provider and/or those in excess of 15 visits will be subject to terms of your health insurance plan. Dr. Donovan is located on the first floor of the Aurora Health Center.

Can I have my lab work drawn at our clinic if it has been ordered by an outside provider? Yes, lab work can be drawn at our clinic if it has been ordered by an outside provider such as your primary physician (i.e. blood tests performed at your annual physical.) In order to have your blood drawn at our clinic, you must bring a printed copy of the lab order from your provider, and we will ensure that he/she receives a copy of the final results.

What if I need to see a specialist? The providers at our clinic will work with you to determine if a referral to a specialist is needed. If a referral is indicated, he or she will work with you to find the appropriate specialist based upon your preference, insurance plan and location. Fees for the specialist visits and their services would be subject to the terms of your health insurance plan.

What do I do about my medical records from another provider? With the appropriate authorization from the patient, providers may request records from other care providers and can send results and follow up notes to them if requested.

Now that we have an employer-sponsored clinic, can I still see my own provider? Absolutely! Our goal at FDL School District is to empower employees and families by offering an additional option to your existing health care. The employer-sponsored clinic serves as a helpful tool for employees to manage health care and medical costs.

You are even welcome to use *both* your current provider and the employer-sponsored clinic. Our nurse practitioners and clinic staff are happy to work with your other providers in offering you cost-effective, timely and individualized health care.

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